

City Development Quarter 4 Performance Report 2006/07

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Reference	Title	Service	Frequency & Measure	Good Performance	2005/06 Year-End	2006/07 Target	Current Position as at 31 Mar 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2005/06 Quartile Information)	Core City Average (Based on 2005/06 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2005/06 Year-End data)	Data Quality Issues
BV-119d CP-ADE50 CPA C8	The percentage of residents satisfied with theatres and concert halls	Arts Development and Events	Annually %	Rise	73 (2003/04)	70.00	56.00	56.00	↓	55.00	63.63	6	No Concerns
CP-CU51	New builds -major cultural facilities	Culture	Annually No.	Rise	3.00	4.00	4.00	4.00	↑	N/A	N/A	N/A	No Concerns
CP-ED50	Increase the proportion of businesses who say they are satisfied that the Council and its partners are helping to create a good business environment in Leeds	Economic Development	Annually No.	Rise	54.20	Year on Year Increase	39.90	39.90	↓	N/A	N/A	N/A	No Concerns
CP-ED52	Increase the number of international students enrolled at the City's universities	Economic Development	Annually No.	Rise	8,960.00	Year on Year Increase	8,000.00	8,000.00	↓	N/A	N/A	N/A	No Concerns
CP-ED53	Achieve recognition in the European Cities Monitor as an important business location	Economic Development	Annually No.	Rise	3.00	Year on Year Increase	28.00	28.00	↑	N/A	N/A	N/A	No Concerns
CP-ED54	Maintain the national ranking (4th) of Leeds' prime shopping quarter	Economic Development	Annually No.	Rise	6.00	5.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
CP-JS55	Increase the percentage of the population of working age qualified to NVQ level four and five	Economic Development	Annually %	Rise	27.50	25.00	26.20	26.20	↓	N/A	N/A	N/A	Some Concerns
CP-CU50	Visitors to the City Council's cultural facilities - Libraries, Arts & Heritage	Libraries	Annually No.	Rise	4,806,718.00	4,663,372.00	4,992,807.00	4,992,807.00	↑	N/A	N/A	N/A	No Concerns
BV-119c CP-MG5 CPA-C7	The percentage of residents satisfied with Museums and Galleries.	Museums and Galleries	Annually %	Rise	64.00	64.00	50.00	50.00	↓	52.00	59.25	7	Some Concerns
BV-170a	a. The number of visits/enquiries/website hits to museums per 1,000 population.	Museums and Galleries	Quarterly No.	Rise	933.00	900.00	942.00	942.00	↑	958.00	2,092.71	7	No Concerns
BV-170b	The number of those visits that were in person per 1,000 population	Museums and Galleries	Quarterly No.	Rise	582.00	440.00	534.00	534.00	↓	523.00	1,329.57	6	No Concerns
BV-170c	The number of pupils visiting museums and galleries in organised school groups	Museums and Galleries	Quarterly No.	Rise	29,200.00	27,200.00	26,151.00	26,151.00	↓	8,155.75	34,406.14	5	No Concerns

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CP-CU50c	Visitors to the City Council's cultural facilities - Parks and Countryside	Parks and Countryside	Annually No.	Rise	59,228,470.00	Year on Year Increase	61,213,587.00	61,213,587.00	↑	N/A	N/A	N/A	No Concerns
BV-106 CPA-E23	Percentage of new homes built on previously developed land	Planning	Monthly %	Rise	96.10	90.00	97.00	97.00	↑	96.74	95.05	4	No Concerns
BV-109a CP-PL50 CPA-E2	Percentage of planning applications determined in line with the Government's new development control targets to determine a) 60% of major applications in 13 weeks	Planning	Monthly %	Rise	53.30	60.00	61.00	61.00	↑	74.90	64.73	7	No Concerns
BV-109b CP-PL50 CPA-E2	Percentage of planning applications determined in line with development control targets to determine b) 65% of minor applications in 8 weeks.	Planning	Monthly %	Rise	70.70	65.00	69.90	69.90	↓	81.07	75.36	5	No Concerns
BV-109c CPA-E2	Percentage of planning applications determined in line with development control targets to determine c) 80% of other applications determined within 8 weeks	Planning	Monthly %	Rise	81.00	80.00	83.60	83.60	↑	91.39	85.46	7	No Concerns
BV-111 CPA-E3	Percentage of Planning applicants satisfied with the service received	Planning	Annually %	Rise	66 (2003/04)	Year on Year Increase	59.00	59.00	↓	80.00	69.29	7	No Concerns
BV-200a CPA-E41	Did the local planning authority submit the Local Development Scheme (LDS) by 28 March 2005 and therefore maintain a 3 year rolling programme?	Planning	Annually Yes/No	N/A	Yes	Yes	Yes	Yes	N/A	No Information provided by the Audit Commission	Yes	N/A	No Concerns
BV-200b CPA-E44	Has the Local Planning Authority met the milestones which the current Local Development Scheme (LDS) sets out?	Planning	Annually Yes/No	N/A	No	No	No	No	N/A	No Information provided by the Audit Commission	No	N/A	No Concerns
BV-200c	Did the local planning authority publish an annual monitoring report by December of the last year?	Planning	Annually Yes/No	N/A	Yes	Yes	Yes	Yes	N/A	No Information provided by the Audit Commission	Yes	N/A	No Concerns
BV-204 CPA-E42	The percentage of appeals allowed against the authority's decision to refuse on planning applications	Planning	Monthly %	Fall	23.50	30.00	37.40	37.40	↓	25.00	28.51	2	No Concerns
BV-205 CP-PL51 CPA-E43	Quality of the planning services checklist	Planning	Quarterly %	Rise	72.00	82.60				100.00	90.74	8	No Concerns
CP-CU50b	Visitors to the City Council's cultural facilities - Sport & Active Recreation	Sport	Quarterly No.	Rise	4,105,506.00	3,950,000.00	4,152,075.00	4,152,075.00	↑	N/A	N/A	N/A	No Concerns
BV-103 CPA-E14	Percentage of respondents satisfied with local provision of public transport information	Traffic Management	Annually %	Rise	43 (2003/04)	Year on Year Increase	58.00	58.00	↑	59.50	57.13	4	No Concerns

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BV-104 CPA-E15	Percentage of respondents satisfied with local bus services	Traffic Management	Annually %	Rise	51 (2003/04)	Year on Year Increase	62.00	62.00	↑	68.00	63.63	7	No Concerns
BV-165 CPA-E16	The percentage of pedestrian crossings with facilities for disabled people	Traffic Management	Quarterly %	Rise	82.10	96.50	82.10	82.10	↔	99.60	72.50	4	Significant Concerns
CP-TM50	Ensure the assessment of our Local Transport Plan scores an "excellent" progress report assessment	Traffic Management	Annually Text	Rise	N/A	Good	Good	Good	N/A	N/A	N/A	N/A	No Concerns
LKI-TM2 CP-TM51	Increase the percentage of inbound, non-car journeys in the morning peak-period	Traffic Management	Annually %	Rise	43.10	43.50	43.50	43.50	↑	N/A	N/A	N/A	No Concerns

	2006/07 Result	2005/06 Result	
Percentage of indicators achieving target at year end	66%	53%	
Percentage of indicators showing a year on year improvement	44%	67%	
Percentage of indicators showing a year on year decline	52%	22%	
Percentage of indicators in All England Top Quartile	29%	12%	
Percentage of indicators in All England Bottom Quartile	14%	34%	

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Comments
Result applies to 2006-07 financial year and CPA 2006. The result has fallen compared to the previous survey in 2003-04 due to closure of the Grand Theatre from May 2005 through to the middle of the survey period in October 2006. Also, a change in survey methodology from telephone interview to postal questionnaire is likely to have impacted on the result.
This indicator was introduced into the Corporate Plan 2005-08 in which the Council stated that three new high quality cultural facilities would be built in the city by 2008. This target has now been surpassed as four facilities have been developed by the end of 2006-07. Please note that this is a cumulative indicator to meet the Corporate Plan success measure. To bring this indicator up to date, and to ensure consistency with the Local Area Agreement, this PI will be replaced by two new indicators in 2007-08 relating to investment in, and number of, projects relating to quality cultural buildings and refurbishments.
In 2006 116 companies out of a total of 1600 Chamber members responded to the survey this gives a response rate of 7.3% which is slightly lower than the 8.6% in 2005. However, in both instances the response rate can be seen to be particularly low. Furthermore considering that there are 18,215 VAT registered businesses in Leeds, with an estimated total of 43,000 enterprises, the validity of the findings is questionable. A report is being prepared that will present a number of options to address how data are collected for this indicator. The report is due to be completed in June.
Data for academic year 2005/6 collected by the Higher Education Statistics Agency (HESA). The figure shows a drop in numbers of 960 from 2004/05. It would be impossible for the council to take any actions to influence the outcome of this indicator. One reason for the decrease in student numbers is due to the way in which the statistics are collected. HESA discount both exchange students and those who study their courses outside of the UK. Both LMU and Leeds University in recent years have started to deliver courses in other countries including China.
In previous years Leeds has only ranked 3rd in a secondary list of 'other' cities with which business leaders were familiar. In 2006, for the first time, Leeds broke into the top 33 list of the best cities in Europe to locate a business and therefore the ranking of 28th reflects a significant increase on previous years.
This indicator uses data from CACI, who are now charging for its use. The charge means it is no longer feasible to report against ED54. Consequently, there is no result reported for 2006-07, and it is proposed that the indicator is no longer used.
The availability of data for this indicator is sporadic. At April 2007, the latest available information is for January to December 2005. It is planned to continue reporting against this indicator, despite the erratic flow of data.
This indicator has significantly exceeded its target. This increase in visitors is likely to be due to the very popular temporary exhibitions at the Art Gallery held in the first half of the year; a drive to increase the number of people visiting libraries; and more robust counting of the number of people attending events.
The result fell below the target due to a change in the methodology from telephone interview to postal questionnaire, while also reflecting a national down turn in satisfaction trends.
Result exceeds the annual target as a result of very successful temporary exhibitions in the first half of the year. Results are not as high as expected, partly due to the impact of the closure of the Art Gallery for refurbishment in the last quarter.
Result exceeds the annual target by a large margin as a result of very successful temporary exhibitions in the first half of the year. Result are not as high as expected, partly due to the impact of the closure of the Art Gallery for refurbishment in the last quarter as well as ongoing staff resourcing pressures.
Result has fallen slightly below the target due to Education Officer posts at Temple Newsam, Lotherton Hall and Armley Mills becoming vacant and not being re-filled pending a service restructure.

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The result is extrapolated from a sample survey of 30,000 households who are asked how often they visit parks and open spaces. While there is no target for 2006-07, the result does represent an increase on the 2005-06 score.
Figures to end of March are 3523 out of 3635 brownfield housing completions (gross)
Senior Technical Officers to be appointed to undertake the complex major casework supported by some outsourcing, employment of freelance planners and overtime arrangements and providing administrative support to maximise the capacity of professional officers.
It has been decided to focus on achieving planning decisions rather than year on year improvements. Consequently targets have been set to match and maintain the Government's published targets.
Targets have been set to match and maintain the Government's published targets.
The focus has been on the quantitative aspects of service delivery to meet the BV109 targets, which are now stabilised. The service can now change emphasis to customer care improvements. Planned actions include additional resourcing within the service, improved levels of information to customers, web site development, customer focus groups and Chartermark applications.
Following the submission of the LDF Annual Monitoring Report to GOYH in December 2005, the City Council were advised to submit a revised and updated LDS in March 2006. The purpose of this was to reflect changes to milestones and targets. This was a consequence of the bedding in of the new system, the slippage of the Regional Spatial Strategy and the demands for earlier and greater level of consultation. Whilst the Statement of Community Involvement has been adopted (consistent with the original milestones), the production of other DPD & SPD documents have been reviewed and rolled forward as part of an updated LDS submitted to the Secretary of State in March 2007.
Ongoing monitoring and review of LDF milestone and targets in the light of preparation of individual local development documents. A number of milestones have been achieved but there is slippage in some areas in reflecting the need to roll forward and update the LDS programme, the City Council submitted a revised and updated LDS to the Secretary of State in March 2007.
In the last month 4 out of 12 appeal decisions were allowed, contrary to the Council's decision to refuse. The decisions continue to be reviewed in depth with Area Planning Managers and (where appropriate) Plans Panels. Member training has been programmed and officer training is ongoing to ensure soundness in decision making. We will keep the situation under close review and identify any trends. Clearer policy guidelines for householder and garden development have been produced.
Previously the major driver in change for this indicator has been the Pendleton Survey, carried out nationally each December. In December 2006, the survey was not carried out, hence there are no results to contribute to BV 205. It is expected that a PARSOL list of service criteria will be used instead, similar to that used for assessing the Planning Delivery Grant. We have asked for clarification from the Audit Commission due to the non availability of Pendleton survey results. When the position is clarified, we will be able to report against BV 205. We are going to produce a development prospectus to provide a team development approach for the largest development proposals.
Result exceeds the annual target, due in part to the opening of the John Smeaton Leisure Centre in early 2007 and also higher performance in a number of other centres.

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In December 2006, agreement was reached with KPMG that a revised outturn of 82.1% for 2005-06 was appropriate. A survey to verify the random sample of 40 sites checked by Audit is currently being implemented. Until this is completed, performance will continue to be reported at 82.1%.
PI is based on assessment of LTP delivery. Final Delivery Report for LTP1 covering the period 2001-06 was submitted in July 2006 and received a DfT assessment of "Good" in December 2006. The first progress report for LTP2 will be submitted in July 2008 to cover 2006-08 and scored in December 2008. The target score is "excellent"
On track to achieve both LTP2 and corporate targets.